

## Subscriber Privacy Statement

Pursuant to Section 551 of Title 47 of the United States Code, Hometown Utilicom hereby informs you that, as a Subscriber to its Cable Television services you are entitled to the following information regarding your personally identifiable information.

A. Hometown Utilicom will obtain personally identifiable information (hereinafter "Information") from you, the Subscriber. This Information shall consist of your name, address and telephone number as well as a contact telephone number at the time you request Hometown Utilicom's services.

B. Your Information will be provided to Hometown Utilicom's business partners that assist Hometown Utilicom in the provision of telephone and high-speed Internet services. This Information will also be provided to other service providers (that are not business partners of Hometown Utilicom) if you, as a Subscriber, request Hometown Utilicom's assistance in obtaining those services. If you do not request Hometown Utilicom's assistance in obtaining the services of other service providers (that are not business partners of Hometown Utilicom), Hometown Utilicom will not disclose this Information to those other service providers. In addition, your Information will not be sold, transferred or conveyed to any other person or entity as part of a "customer list".

C. Hometown Utilicom will maintain your Information at its business office for as long as you remain a Subscriber to its services. If and when Hometown Utilicom ceases to provide services to you as a Subscriber, your Information will be destroyed.

D. Your Information will be maintained in Hometown Utilicom's business office located at 45 Railroad Street, Kutztown Pennsylvania 19530. Any Subscriber may request to see his or her Information and make corrections thereto during Hometown Utilicom's normal business hours.

E. Hometown Utilicom is not permitted to disclose your Information without your prior written or electronic consent except in the following situations:

(1) Hometown Utilicom may disclose your Information if it is necessary to render or conduct a legitimate business activity related to a cable service or other service provided by Hometown Utilicom to you, the Subscriber; or

(2) Hometown Utilicom may disclose your Information if the disclosure is made pursuant to a court order authorizing the disclosure \*; or

(3) Hometown Utilicom may disclose your Information to another cable operator or other service if you have consented and the disclosure does not reveal the extent of any of your viewing selections or the nature of any transaction you conducted over the cable system.

\*A governmental entity may obtain personally identifiable information pursuant to a court order only if such entity (1) offers clear and convincing evidence that the subject of the information is reasonably suspected of engaging in criminal activity and that information would be material evidence in the case ; and (2) the subject of the information is afforded the opportunity to appear and contest such entity's claim.

Any person aggrieved by the failure of Hometown Utilicom to abide Section 551 of Title 47 of the United States Code may bring a civil action in a United States District Court. The Court may award actual damages, punitive damages and reasonable attorney's fees and other litigation costs reasonably incurred.

This information has been provided to you as required by Federal Law. It is intended to provide you with information about how Hometown Utilicom will protect your personal information from disclosure. If you have any questions regarding this Notice, please contact a representative of Hometown Utilicom at (610) 683-6131.

